



*Indulgence*  
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#### **REFERENCE FOR: KAREN EMPRINGHAM**

Recently, we employed Karen to create an updated business plan for us. On meeting with Karen, we realized Karen was quite capable of creating our plan, and was able to make recommendations for various parts of our plan that we could never have thought of. Her professionalism in her approach to our requests was timely, thoughtful and exactly what we asked for. Many times Karen was following up on us!

We highly recommend Karen due to the fact that she took enough time to sit down with us and find out what our business was all about and what we were looking for from her. She was able to capture the essence and details of the business and put it on paper for us and was also able to complete this on a very tight deadline.

We will be definitely looking to Karen for future developments as we move forward and grow our business.

**Deborah Izumi**  
Indulgence Spa & Salon